

## **COVID-19, STUDENT PROTOCOLS and EXPECTATIONS – PLEASE READ ASAP** (JUNE 15<sup>TH</sup>)

Our goal is to have the most COVID SAFE situation for everyone while still gaining all the critical benefits of class exposure for owners and dogs. We do require that all of the protocols are followed. Our trainers will be as well as additional measures as appropriate within their role. Our training hall is set up to ensure social distancing well beyond 6 feet (aprox. 12-15 feet) for everyone. We are going above and beyond to be the most COVID safe dog training school for both students and staff. Do not hesitate at any time if you have questions/concerns, e-mail at: [mcwoof@explornet.com](mailto:mcwoof@explornet.com)

- Please wear a mask to class (any style is fine). This is MANDATORY and trainers will be as well. If you have trouble getting one, we can assist. You must have your mask on to enter and do not remove in class.
- **IF POSSIBLE, TAKE YOUR TEMPERATURE BEFORE COMING TO CLASS AND DO NOT COME EVEN IF YOU MIGHT BE SICK IN ANY WAY at ALL, NOT JUST WITH RESPIRATORY SYMPTOMS.**
- **We have the benefit of all lessons online to “take” the lesson at home with trainer support remotely so you will never miss the actual lesson. Remember, the lessons are presented to the people, not your dogs.**
- Watch the online lesson in detail and ideally try the lesson at home a couple of days before the in class lesson to reduce talk time and for the most success in the absence of close contact coaching. This protocol is actually one we have always recommended as you intake the presentation in more detail than in person under distraction. It also means we can spend more time working on skills in class than talking about them.
- Max 2 people per dog. An adult and the 2<sup>nd</sup> person must to be able to fully follow Covid-19 restrictions and protocols. At this time it is recommended only tweens and adults attend class. In our years of experience, when kids get bored in class, they often head to the washroom several times for something to do and move around and touch a lot of areas. Our goal is to limit movement through the room and also reduce contact so our cleaning between classes is as effective as possible.
- Plan ahead and leave proper prep time before leaving your home for class and to avoid being late and to ensure you are fully equipped have gone to the bathroom before leaving your home. Yes, you are welcome to use our washroom. We just want to reduce the frequency as much as is possible.
- It is ideal to Pee/Poo your dogs at home to increase the likelihood they will go and not have an accident. Yes, they can go on our lawn, but often when distracted they do not go as readily.
- Students try to use their Washroom ahead to reduce sharing the washroom at hall. If you need to use it, that is fine, we will wipe down after use.
- Be VERY well equipped. Including treats (3 – 4 flavors with something new/novel each week as well) and proper recommended and bones (prep at home) to reduce us having to give/loan stuff at class. If we need to give you some treats they will be given in baggies that are pre-packaged safely prior to the classes and given in a socially distanced way. The key is to bring lots of variety and options for your dog. Include your tug if your dog tugs as once again, it is not ideal to be loaning out equipment at this time.
- Prep your training equipment/food/bone the night before works really well.
- Arrive and wait outside 5- 10 minutes prior to your class time. SOCIAL DISTANCE 15 feet. Do not wait on the sidewalk. Wait in the car at the fence or on the lawn. We will come out and invite you in one by one. Please do not arrive any sooner than 10 mins prior to your class start time to alleviate running into the exiting class. We have added extra time between our classes to also help ensure no cross traffic.
- We will have hand sanitizer at each station, please use when you arrive at your station and as often as you would like.
- If your dog has an accident, you will mark it with a little cone and we deal with it after class.
- No in person equipment sales in class. Pre-orders will be done remotely and can be picked up at class or at a curbside pick-up time.
- Make your own class a high priority as class swaps will not be offered at this time to keep contact numbers low.
- Questions before or after class will not be done in class, but referred to Diane and handled remotely.

**Our goal is to utilize as many non-contact options and easily maintain social distancing as possible. Thanks so much for your support and understanding.**

**Diane and the staff at Scholars in Collars Dog Training.**